

## **RETURNS POLICY**

We always hope you are a happy customer and our products meet your expectations. In the rare instance you receive goods that are damaged or different to what you ordered we will happily replace or refund you for the product. Due to the nature of our products we don't offer exchanges or refunds if you change your mind.

To obtain a replacement or refund, you will need to provide documentary evidence of the difference or damage to your order. We will require you to email info@milkandnourish.com within 2 days of receiving your order. Your email must include your order number along with clear photographs of the postage bag (including tracking number), product that was damaged and the back of the product with the expiry date information. We will endeavour to rectify any replacements/refunds within five (5) business days.